

2023/24 Q4 KPI Progress Report

Strategic Alignment - Our Corporation

Public

Monday, 16 September 2024
CEO Performance Review
Panel

Program Contact:
Chief Executive Officer

Approving Officer:
Anthony Spartalis,
Chief Operating Officer

EXECUTIVE SUMMARY

This report provides an update of progress against the endorsed 2023/24 Key Performance Indicators for the Chief Executive Officer as at the end of June 2024.

RECOMMENDATION

THAT THE CEO PERFORMANCE REVIEW PANEL RECOMMENDS TO COUNCIL

THAT COUNCIL

1. Receives and notes the KPI progress report, Attachment A to Item 4.1 on the agenda for the meeting of the CEO Performance Review Panel held on 16 September 2024, outlining progress against the Chief Executive Officer's endorsed 2023/24 Key Performance Indicators.
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IMPLICATIONS AND FINANCIALS

CEO Contract	<i>Strategic Alignment – Our Corporation</i> Effective Leadership and Governance
CEO Contract	The Key Result Areas (KRAs) outlined are contained in the Chief Executive Officer (CEO) Position Description and as an attachment to the former CEO’s employment agreement. Key Performance Indicators (KPIs) will be reviewed annually and periodically. Council may alter the KPIs at its discretion following reasonable consultation with the CEO.
Consultation	Not as a result of this report
24/25 Budget Allocation	Not as a result of this report

DISCUSSION

- At its meeting on 27 June 2023, Council endorsed the recommendations of the CEO Performance Review Panel of 14 June 2023 and resolved that Council:
 - Approves that the Chief Executive Officers performance for 1 July 23 – 30 June 24 will be:*
 - Assessed against the achievement of KPIs aligned to the Key Result Areas outlined in the CEO Position Description and contained in Attachment A as amended and attached to the minutes to Item 3.1 of the CEO Performance Review Panel held on 14 June 2023.*
 - Informed by a 360-degree survey to be conducted by Hender Consulting.”*
- At its meeting on 12 March 2024, Council endorsed the recommendation of the CEO Performance Review Panel of 4 March 2024 and resolved (in part) that Council:
 - Endorses that Council does not progress a 360-degree review of the Acting Chief Executive Officer at that time.”*
- The approved Chief Executive Officer (CEO) Key Performance Indicators (KPIs) for 2023/24 ([Link 1](#)) are aligned to the Key Result Areas (KRAs) in the CEO’s Position Description:
 - Leadership and Strategic Plan Delivery
 - Financial and Risk Management
 - Operational and Project Delivery
 - Organisational Health (including Innovation and Service Improvement)
 - Stakeholder Management
 - Lord Mayor and Councillors.
- The CEO has cascaded the KPIs with supporting measures to the Portfolio Directors as the basis for a consistent organisational approach to performance review at the Executive level. The CEO will assess the performance of the Executive group for the 2023/24 review period in accordance with the approved KPIs and where appropriate commence delivery against the adopted City of Adelaide 2024-2028 Strategic Plan.
- In accordance with the approved process for the 2023/24 CEO Performance Review, the CEO has prepared an update of progress as at 30 June 2024 provided as **Attachment A**.
- This report is the third and final KPI progress report against the Chief Executive Officer endorsed 2023/24 Key Performance Indicators.

7. The progress report provides detail on the status of delivery against the approved CEO KPIs and significantly records the completion of the following KPIs:
 - 7.1 Develop the City of Adelaide 2024–2028 Strategic Plan – adopted by Council on 12 December 2023 ([Link 2](#)).
 - 7.2 Deliver all key objectives in Council's 2023/24 Business Plan and Budget. - Quarter Four Progress Report ([Link 3](#)).
 - 7.2.1 Delivery of all six Business Plan priorities complete or on track.
 - 7.2.2 Operating surplus of \$8.984m, \$2.169m favourable to budget.
 - 7.3 Develop a Housing Policy that supports the provision of affordable and social housing – adopted by Council on 13 February 2024 ([Link 4](#)).
 - 7.4 Update the Council's Long Term Financial Plan – adopted by Council on 26 September 2023 ([Link 5](#)).
 - 7.5 Delivery of Council's 2023/24 Capital Works Program ([Link 3](#)):
 - 7.5.1 Total expenditure of \$90.766m compared to a revised budget of \$99.556m.
 - 7.5.2 Asset Renewal expenditure of \$54.085m reflecting an Asset Renewal Funding Ratio of 94%.
 - 7.5.3 Major Projects expenditure of \$27.338m representing 96% of the revised budget of \$28.551m.
 - 7.5.4 New and Upgrade Works expenditure of \$9.343m representing 55% of the revised budget of \$16.852m.
 - 7.6 Conduct four public realm condition audits:
 - 7.6.1 East End / Hindley Street condition audits ([Link 6](#)).
 - 7.6.2 Gouger Street / O'Connell Street condition audits ([Link 7](#)).
 - 7.6.3 Service Improvement Opportunities complete or on track.
8. As at 30 June 2024 the following KPIs have been significantly progressed:
 - 8.1 Develop a City Plan that provides guidance on sustainable City growth for presentation to Council by June 2024. Draft City Plan – Adelaide 2036 endorsed for public consultation by Council on 11 June 2024 ([Link 8](#)).
 - 8.2 Finalise the Two external reviews of the Adelaide Economic Development Agency.
 - 8.2.1 25 of 36 recommendations completed
 - 8.2.2 All 11 outstanding recommendations due for completion by December 2024.
9. Of note, as at 30 June 2024, six KPIs have been completed, two KPIs have been significantly progressed and two KPIs are in progress.

DATA AND SUPPORTING INFORMATION

Link 1 – Approved Chief Executive Officer Key Performance Indicators for 2023/24

Link 2 – City of Adelaide Strategic Plan 2024-2028

Link 3 – 2023/24 Business Plan and Budget Quarter Four Progress Report

Link 4 – Housing Strategy – Investing in Our Housing Future

Link 5 – 2023/24 – 2032/33 Long Term Financial Plan

Link 6 – Condition Audits – East End / Hindley Street

Link 7 – Condition Audits – Gouger Street / O'Connell Street

Link 8 – Draft City Plan – Adelaide 2036

ATTACHMENTS

Attachment A – 2023/24 KPI Progress Report for the period to 30 June 2024

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